

The mission of the Water Works, Gas & Sewer Board of the City of Jacksonville is to improve the welfare of the community it serves by providing quality natural gas, water, and sewer service at the lowest possible rates in a safe, environmentally clean and efficient manner. We are committed to accomplishing this mission by managing business with the highest standards of integrity and fairness, providing a well-trained and customer-oriented work force, and addressing the needs of our customers and employees on a timely basis with professionalism and courtesy.

The Water Works, Gas & Sewer Board welcomes you to our City and we hope you will find Jacksonville a pleasant place to live. We hope the following information will answer any questions you may have about your service. Please feel free to call us at 256-435-7657 if you have additional questions.

*****We have moved. Our office is now located at 103 Pelham Rd S.*****

Supporting Documents

Water Works, Gas and Sewer Board Office Policy 539.19 KB

[View PDF](#)

Directions

103 Pelham Rd S
Jacksonville, AL 36265
United States

[View in Google Maps](#)

33.813248626949, -85.761588632546